

# Annual Report - 2019



## CENTRE FOR SERVICES AND INFORMATION ON DISABILITY (CSID)

A Centre for Services, Research and  
Information Exchange



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## **Preamble**

Primarily CSID formed and registered as Charity Trust under the Ministry of Law in December 1997. Later in February 2011 the organization has been registered with the Department of Social Services under the Ministry of Social Welfare. The registration number: Dha- 08858, dated- 20 February 2011.

It is also registered with the NGO Affairs Bureau of Government of Bangladesh under the Foreign Donations (Voluntary Activities) Regulation Ordinance. Registration number: 1322, dated 15 December 1998.

### **Vision**

CSID envisions "An inclusive society where all disadvantaged people including Persons with Disabilities are living with equal rights, opportunities, access and dignity in comparison to other citizens of the country".

### **Mission:**

Reducing discrimination against marginalized people including persons with disabilities in all aspects of life including gender disparity; creating a Physical and Socio-economic barrier free environment; Empowerment of Persons with Disabilities and marginalised people through capacity building; Resource and information networking; Promoting opportunities and access to education, information and socio-economic activities in order to mainstreaming them into society with equal rights and dignity.

### **Values**

- ☞ Disability should consider as development issue, not as Special or Welfare issue as Persons with Disabilities constituting 15% of population (according to the World Report on Disability).
- ☞ Equity of opportunities and dignity.
- ☞ Children and Women first.
- ☞ Freedom of expressing opinion and enjoying rights.
- ☞ Accountability and transparency.

### **Programmed Dimension:**

- Information and Resource sharing and Networking including Promotion of access to information using digital technology and accessible formats for disadvantaged people including persons with disabilities.
- Conducting Research/Study on Disability and Development Issues and dissemination.
- Community-Based Support Services for development of Disadvantaged and Marginalized people including Persons with Disabilities.
- Promotion of Inclusive Education.
- Promotion of Livelihood opportunities for marginalized including persons with disabilities.
- National and local level Advocacy.

### **A. Research/Study on Disability and Development Issues**

CSID conducted 22 researches including international research on different disability issues which include –Inclusive Education, Situation of Children and Women with Disabilities, Disaster & Disability, Employment Situation of persons with disabilities etc.

## **B. Project titled: Accessible Internet-based Disability Information Dissemination Network (DID-N) and Disability Resource Centre (DRC):**

**Location:** The project is being operated from the Head Office situated in Dhaka City.

**Supported by:** Handicap International

**Goal:** Information on Disability & Development issues is available electronically as well as at Disability Resource Centre for a range of Stakeholders including policy makers, programmers, disabled persons themselves, professionals, researchers and students in accessible format (print, audio-visual and Braille) to contribute in promoting the rights of persons with disabilities

### **Major Focus:**

- ☞ Collect/translate information and arrange for dissemination utilizing the DID-N & the DRC.
- ☞ Upgrade the search engine and the archive by uploading key documents/info.
- ☞ Disability Information and other resource materials are made available in print, Braille and audio-visual format & digital reading materials for DRC and DID-N archive
- ☞ Information on existence of accessible cyber café, DID-N and resource centre is well circulated and use of resource centre increased.
- ☞ Develop networking & linkage with other information/social networks.

### **Major Achievements:**

- Project has disseminated 19 information within this reporting year.
- Project has introduced the latest option of Zoom out and Zoom in for the persons with visual impaired people.
- Because of advocacy Bangladesh government organized the National IT competition for physical, hearing & speech, visual and Neuro Developmental Disability (NDD) youth with disabilities. The contestants who got the first prize in physical, hearing & speech, visual and Neuro Developmental Disability (NDD) category participated in the Global IT Challenged Competition in Korea from November 25-29, 2019. One of the youth with hearing and speech disability from Bangladesh has won the 1<sup>st</sup> prize on e life map challenge competition and one Autistic boy has won second prize on e tool challenge.
- Website made linkage with some social networking like Facebook, Tweeter.
- Collected 4 video documents, 10 printed documents and 2 Braille Documents for the Disability Resource centre.

## **C. Development programmes with Rights Approach for Persons with Disabilities.**

### **1. Project titled: Inclusive Care and Protection for Children Affected/infected by AIDS (CABA) and Children with Disabilities (CWDs) through Empowerment and System Strengthening.**

**Location:** Sylhet District.

**Supported By:** Save the Children

**Goal:** All girls and boys particularly children with disabilities(CWDs) and children affected by AIDS(CABA) in

21 targeted communities live free from all forms of violence and are better protected through strengthened local community systems and family care.

**Major Focus:**

- ☞ Targeted girls and boys including CWDs and CABA in chosen communities are better protected through improved family care and aware of local child protection response mechanisms.
- ☞ CWDs and CABA are accepted and better protected by community members with no stigma, violence and discrimination.
- ☞ Strengthened national and local level government systems, authorities and committees engaged collaboratively to respond and intervene to improve the protection, care and welfare of girls and boys at risk including CWDs and CABA.

**Major Achievements:**

- Total 58 children with disabilities (Physical-28, Visual-11, Speech-9, Multiple-7, and Intellectual-3) received resilience building training. Among them 34 were boys and 24 were girls.
- Total 107 CABA children (Boys-54, Girls-53) and 105 parents of CABA (Male-38, Female-67) received training on the rights of children.
- Conducted sensitization meeting with 285 religious leaders regarding the rights of children with disabilities and CABA children.
- Conducted 20 school's awareness meeting with 936 participants.
- There were 474 members of child club received capacity building training.
- There were 218 members of Parents groups members received capacity building training. (Male- 78, Female - 140)
- Conducted meeting with 263 CBCPC members regarding the rights of children with disabilities and CABA children.
- Conducted 03 multi institutional meeting with 27 participants. (Male-19, Female-8)
- Organized training with 38 Teachers. (Male-14, Female-24)
- Organized 01 Health Camp for children with disabilities and for CABA children.
- Organized 04 Birth Registration Camp.
- Organized 04 Immunization Camp.

**2. Project titled: Improving education and health for deaf blind people in Bangladesh**

**Location:** Keranigonj, Dhaka.

**Supported by:** Sense International and CDD.

**Goal: Improve the lives of deaf blind children and include into the mainstream schools.**

**Major Focus:**

- ☞ Identification and need assessment of deaf blind children & youth with disabilities.
- ☞ Awareness raising, sensitization and advocacy to promote and protect rights of children with disabilities.
- ☞ Creating access to disability treatment/surgery/therapy services and having assistive devices.
- ☞ Creating access to mainstream education system, PHC, reproductive health, games & cultural activities, recreational activities, skill training and dignified IGA.
- ☞ Ensuring community participation.

**Major Achievements:**

- Identified and assessed the need of 78 deaf blind child & youth disabilities (Boy-40, Girl-38).

- Provided health support to 7 deaf blind children (Boy-4, Girl-3).
- Provided assistive devices (Eye glass) support to 5 deaf blind children (Boy-3, Girl-2).
- Provided nutrition support to 8 deaf blind children (Boy- 5, Girl- 3).
- Provided IGA support to 5 youth with deaf blind (Boys-2, Girls-3).
- Home based Activities of Daily Living support to 78 children and youth with deaf blind.

### 3. Project titled: Innovation to Inclusion

**Location:** Dhaka

**Supported By:** Leonard Cheshire (LC)

**Goal:** To create employment opportunities for person with disabilities and mainstream them with socio economic activities in an inclusive society.

#### **Major Focus:**

- ☞ Identifying and addressing legislative, policy and attitudinal gaps to promote employment rights of persons with disabilities.
- ☞ Career guidance and counselling.
- ☞ Provide market based vocational and technical training.
- ☞ Provide training to job seekers with disabilities and support them to undertake work placements and apprenticeships.
- ☞ Sensitize government and corporate sector employers for offering employment and training opportunities to persons with disabilities.
- ☞ Facilitate disabled people's access to social protection and other resources offered by public and private sectors.

#### **Major Achievements:**

- Project has Identified 600 (Male-422 and Female-178) different types of persons with disabilities. Among them Hearing & Speech 124 (Male-95, Female-29), Physical 269 (Male-167, Female-102), Visual 162 (Male-128, Female-34), NDD 44 (Male-32, Female-12) and Multiple one Female.
- Project has registered and assessment 556 different types of persons with disabilities. Among them Hearing & Speech 124 (Male-95, Female-29), Physical 269 (Male-167, Female-102), Visual 162 (Male-128, Female-34), and Multiple one Female.
- Project provided skill development training to 300 different types of persons with disabilities. Among them 20 Visual persons with disabilities, 32 Hearing & Speech persons with disabilities, 5 persons NDD and rest of 243 physical persons with disabilities. (Total Male-223 and Female-77)
- Project provided advanced digital literacy training to 100 physical persons with disabilities (Male-74 and Female-26)
- Project provided Cyber Café related Call Centre training to 20 persons with disabilities. Among them 15 physical & 5 Visual and also only one Female.
- Project has Identified 100 Neuro Developmental Disorder (NDD) and Hearing & Speech Impairment persons with disabilities for Pilot Project. Among them 44 NDD and 56 Hearing & speech persons with disabilities.
- CSID has organized Job Fair for persons with disabilities Jointly with BCC , NGOAB and ICT Division
- Project has linkage with different training institute, Government organization and employers for training and create Job opportunities for persons with disabilities

**4. Project titled:** Protection and Empowerment of Children with Disabilities through an Inclusive Approach

**Location:** Kamrangirchar, Dhaka, Barishal City Corporation, Barishal, Nurabad, Bhola .

**Supported by:** UNICEF.

**Output :** By 2020, national and sub-national child protection systems have the technical, Management and financial capacities to provide high-quality services and protection against violence to girls and boys, including children with disabilities and children in hard-to-reach areas, urban and in emergency and non-emergency situations.

**Major Focus:**

- ☞ Identification and need assessment of children with disabilities.
- ☞ Conduct Base Line Study
- ☞ Resilience building training to children with disabilities
- ☞ Direct support to the children with disabilities in the targeted area (treatment/therapy services and having assistive devices).
- ☞ Training to the parents and caregivers of the children with disabilities
- ☞ Awareness raising, sensitization and advocacy to promote and protect rights of children with disabilities
- ☞ Creating access to mainstream education system.
- ☞ Provide Skill training and dignified IGA.
- ☞ Strengthen CBCPCs
- ☞ Ensure physical accessibility for children with disabilities in 4 mainstream schools
- ☞ Meeting with Disability Rights and Protection Committee, Local government & DSS to ensure social security scheme and other services accessible for children with disabilities
- ☞ Sensitization meeting with local police personnel, traffic police and legal professionals in project areas regarding the protection issues of children with disabilities

**Major Achievements:**

- The project facilitated Disability sensitive resilience building training sessions to 333 children with disabilities (Physical-189, Visual-34, Speech-48, Hearing-42, Autism-1, Mental Illness-1, Intellectual-30, CP-9, Down Syndrome-4 and Multiple-15) received resilience building training. Among the 33 children with disabilities 188 were boys and 145 were girls.
- The project provided referral and treatment support to 96 children with disabilities (Physical-29, Visual-26, Speech and hearing-30, Intellectual-5, and Multiple-6). Among the 96 children with disabilities 56 were boys and 40 were girls.
- The project provided assistive devices to 53 children with disabilities (Physical-28, Visual Impaired-24 and Hearing-1). Among the assistive device receiver 29 were boys and 24 were girls.
  - The project make accessible 8 community based latrine for the children with disabilities and make 3 wash room accessible for children with disabilities at primary school.
  - The project Provide Vocational Training to 70 adolescents with disabilities (Physical-53, Visual Impaired-5, Speech-8, Intellectual-3 and Multiple-1). Among the adolescent with disabilities 27 were boys and 43 were girls. The trade of the training were Sewing, Mobile Servicing, Beauty parlor, Show piece making etc.
  - Project provided self-employment support to 33 adolescent with disabilities (Physical-18, Visual Impaired-4, Speech-5, Intellectual-2 and Hearing-4). Among those adolescent 14 were boys and 19 were girls.

- The project facilitated child protection training to 369 caregivers (Male-19, Female-350) of children with disabilities.
- Project provided training on the care of children with disabilities at school, where 113 teachers (Female-75, Male-38) from mainstream primary schools participated.
- Organized 2 sensitization meeting with local police personnel, traffic police and legal professionals regarding the protection issues of children with disabilities. Total 53 participants (Male- 38, Female- 15) were attended in those meeting.
- The project established 4 new Community Based Child Protection Comiitee (CBCPC) at Dhaka and Barishal.

**5. Project titled:** ICT training for the Persons with Disabilities using Innovative Video Tutorial and a Mobile Application.

**Location: Dhaka .**

**Supported by:** ICT Division of Bangladesh Government.

**Goal :** Develop Innovative Video Tutorial and a Mobile Application for the persons with disabilities.

**Major Focus:**

- ☞ Organise Inception Meeting on the project.
- ☞ Preparation of Script for the Video Tutorial and Apps.
- ☞ Develop the Video and ensuring accessibility.
- ☞ Develop the Apps and ensuring accessibility.

**Major Achievements:**

- Developed special video tutorials on Basic Computer & Office Application orientation to the persons with disabilities so that they can leverage their ICT skill to get access in job sectors
- A mobile App has developed for the persons with disabilities to revise the lessons even after their scheduled training.

**6. Time to Talk**

**Location:** Dhaka and Barisal

**Supported By:** Kindernoithilfe

**Goal:** Ensure that the views and suggestions of working children are heard in the lead up to the next Global Conference on Child Labour.

**Major Focus:**

- ☞ Better understand the benefits, challenges, risks, and complexities of children’s work experienced by girls and boys in different situations and contexts.
- ☞ Encourage children to undertake action planning and advocacy to improve the lives of working children
- ☞ Share children’s views, experiences, and recommendations and use the results to increase children’s protection, well-being, and development.

**Major Achievements:**

- Project organised 4 Child Advisory Committee (CAC) meeting at Barisal. Where working children with disabilities shared their problem facing at workplace and others.
- Project organised 3 Child Advisory Committee (CAC) meeting at Dhaka. Where working children with disabilities shared their problem facing at workplace and others.

- Project organised one advocacy meeting at Barisal where CAC group members raised some issues regarding their rights violation.

**Core Partners in the year 2019:**

1. ICT Division
2. UNICEF
3. Manusher Jonno Foundation
4. Leonard Cheshire(LC)
5. Centre for Disability in Development(CDD)
6. Handicap International (HI)
7. Save the Children
8. KNH

**Work force:**

**Project Staff:** 31(Female-11, Male-20), **Core Staff:** 6(Female-1, Male-5), **Volunteer:** 40

**Future Plan:**

Establishing a centre of excellence to facilitate persons with disabilities in developing vocational, technical, soft and ICT skills including life skills so that they can be productive citizen of the country and able to gain economical independency.

**Total Coverage (Direct): 2018**

SL	Categories	Male	Female	Total Coverage
1	Children with Disabilities and CABA children	80	50	130
2	Persons with Disabilities	130	90	220
3	Youth with Disabilities covered	30	20	50
4	Caregivers	60	140	200
5	Children without disabilities	100	60	160
6	Community people	1300	1000	2300
7	14	10	6	16
8	Local government representatives	10	12	22
9	Employers	15	6	21
10	Training institutions	9	6	15
11	MFIs	8	6	14
12	Journalist	13	7	20
13	Network Organizations	50	44	94
Total		1815	1447	3262