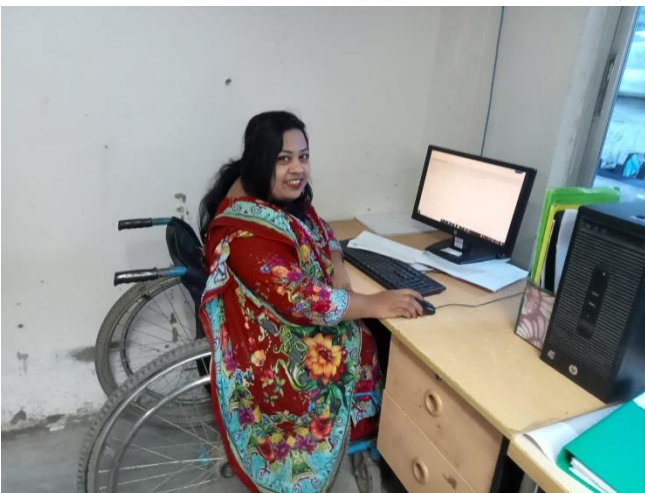


# Annual Report - 2021



## CENTRE FOR SERVICES AND INFORMATION ON DISABILITY (CSID)

A Centre for Services, Research and  
Information Exchange



### CONTACT DETAILS:

#### Physical & mailing address:

House # 676, Road # 13, Baitul Aman Housing  
Society, Adabor, Dhaka - 1207.

#### Telecommunication:

+88-02-81+88-02-25669,  
55010240, 55010239, 8190292

#### Internet address:

E-mail: [csid@bdmail.net](mailto:csid@bdmail.net)

Url: [www.csid-bd.com](http://www.csid-bd.com)

## **Preamble**

Primarily CSID formed and registered as Charity Trust under the Ministry of Law in December 1997. Later in February 2011 the organization has been registered with the Department of Social Services under the Ministry of Social Welfare. The registration number: Dha- 08858, dated- 20 February 2011.

It is also registered with the NGO Affairs Bureau of Government of Bangladesh under the Foreign Donations (Voluntary Activities) Regulation Ordinance. Registration number: 1322, dated 15 December 1998.

### **Vision**

CSID envisions "An inclusive society where all disadvantaged people including Persons with Disabilities are living with equal rights, opportunities, access and dignity in comparison to other citizens of the country".

### **Mission:**

Reducing discrimination against marginalized people including persons with disabilities in all aspects of life including gender disparity; creating a Physical and Socio-economic barrier free environment; Empowerment of Persons with Disabilities and marginalised people through capacity building; Resource and information networking; Promoting opportunities and access to education, information and socio-economic activities in order to mainstreaming them into society with equal rights and dignity.

### **Values**

- ☞ Disability should consider as development issue, not as Special or Welfare issue as Persons with Disabilities constituting 15% of population (according to the World Report on Disability).
- ☞ Equity of opportunities and dignity.
- ☞ Children and Women first.
- ☞ Freedom of expressing opinion and enjoying rights.
- ☞ Accountability and transparency.

### **Programmed Dimension:**

- Information and Resource sharing and Networking including Promotion of access to information using digital technology and accessible formats for disadvantaged people including persons with disabilities.
- Conducting Research/Study on Disability and Development Issues and dissemination.
- Community-Based Support Services for development of Disadvantaged and Marginalized people including Persons with Disabilities.
- Promotion of Inclusive Education.
- Promotion of Livelihood opportunities for marginalized including persons with disabilities.
- National and local level Advocacy.

### **A. Research/Study on Disability and Development Issues**

CSID conducted 22 researches including international research on different disability issues which include –Inclusive Education, Situation of Children and Women with Disabilities, Disaster & Disability, Employment Situation of persons with disabilities etc.

## **B. Project titled: Accessible Internet-based Disability Information Dissemination Network (DID-N) and Disability Resource Centre (DRC):**

**Location:** The project is being operated from the Head Office situated in Dhaka City.

**Supported by:** CSID

**Goal:** Information on Disability & Development issues is available electronically as well as at Disability Resource Centre for a range of Stakeholders including policy makers, programmers, disabled persons themselves, professionals, researchers and students in accessible format (print, audio-visual and Braille) to contribute in promoting the rights of persons with disabilities

### **Major Focus:**

- ☞ Collect/translate information and arrange for dissemination utilizing the DID-N & the DRC.
- ☞ Upgrade the search engine and the archive by uploading key documents/info.
- ☞ Disability Information and other resource materials are made available in print, Braille and audio-visual format & digital reading materials for DRC and DID-N archive
- ☞ Information on existence of accessible cyber café, DID-N and resource centre is well audio and use of resource centre increased.
- ☞ Develop networking & linkage with other information/social networks.

### **Major Achievements:**

- Project has disseminated 12 information within this reporting year.
- Because of advocacy Bangladesh government organized the National IT competition for physical, hearing & speech, visual and Neuro Developmental Disability (NDD) youth with disabilities.
- Collected 2 video documents, 50 printed documents and 15 Braille Documents for the Disability Resource centre.

## **C. Development programmes with Rights Approach for Persons with Disabilities.**

### **1. Project titled: Inclusive Care and Protection for Children Affected/infected by AIDS (CABA) and Children with Disabilities (CWDs) through Empowerment and System Strengthening.**

**Location:** Sylhet District.

**Supported By:** Save the Children

**Goal:** All girls and boys particularly children with disabilities(CWDs) and children affected by AIDS(CABA) in 21 targeted communities live free from all forms of violence and are better protected through strengthened local community systems and family care.

### **Major Focus:**

- ✓ Targeted girls and boys including CWDs and CABA in chosen communities are better protected through improved family care and aware of local child protection response mechanisms.
- ✓ CWDs and CABA are accepted and better protected by community members with no stigma, violence and discrimination.
- ✓ Strengthened national and local level government systems, authorities and committees engaged collaboratively to respond and intervene to improve the protection, care and welfare of girls and boys at risk including CWDs and CABA.

### **Major Achievements:**

- Total 50 children with disabilities (Physical-19, Visual-08, Speech-11, Multiple-7, and Intellectual-5) received resilience building training. Among them 36 were boys and 14 were girls.
- Total 20 CABA children (Boys-12, Girls-8) and 54 parents of CABA (Male-13, Female-41) received training on the rights of children.
- Conducted 10 school's awareness meeting with 213 participants. (Male-114, Female-63, Boy-21, Girl-15)
- There were 81 members of child club received capacity building training. (Boy-60, Girl-41)
- Conducted meeting with 95 Community Based Child Protection Committee (CBCPC) members regarding the rights of children with disabilities and CABA children. (Male-50, Female-25, Boy-09, Girl-11)
- Conducted 02 multi institutional meeting with 21 participants. (Male-15, Female-6)
- Organized training with 19 teachers. (Male-06, Female-13)
- Organized 02 Health Camp for children with disabilities and for CABA children. (Boy-51, Girl-34)
- Organized 03 Birth Registration Camp. (Boy-39, Girl-41)
- Organized 02 Immunization Camp. (Boy-15, Girl-31)
- Provided case management support to 40 children (Boy-22, Girl-18). The support were identification/verification, record, report and response.
- Referral of CABA and CWDs to the required services to 20 children (government and private) through a case management system. (Boy-10, Girl-10)
- Provided direct support to 26 children for their education, health, psychosocial support etc. (Boy-14, Girl-12)
- Linked 15 families of CABA and CWDs with social protection schemes (Boy-10, Girl-05).
- Organized various awareness program at community level on COVID 19.

### **2. Project titled: Innovation to Inclusion (i2i)**

**Location:** Dhaka

**Supported By:** Leonard Cheshire (LC)

**Goal:** To create employment opportunities for woman and men persons with disabilities and mainstream them with socio economic activities in an inclusive society.

### **Major Focus:**

- ✓ Identify and address legislative, policy and attitudinal gaps to promote employment rights of persons with disabilities.
- ✓ Career guidance and counselling.
- ✓ Provide market based vocational/digital literacy training.
- ✓ Provide training to job seekers with disabilities and support them to undertake work placements and apprenticeships.
- ✓ Sensitize government and corporate sector employers for offering employment and training opportunities to persons with disabilities.
- ✓ Implement the pilot project connecting persons with NDDS (Neuro-developmental disability) skill development and employment opportunities.
- ✓ Facilitate disabled people's access to social protection and other resources offered by public and Private sectors.

### **Major Achievements:**

- The project has identified 4943 (female -1121, male-3816 and don't want to disclose -6) persons with disabilities through online platform "i2i carrier adviser". Among them Physical-3213, Visual-1137, Hearing & Speech-494 and NDD-99.
- The project has completed the assessment of 3360 (female -827, male-2529 and don't want to disclose -4) persons with disabilities during the reporting period through the i2i carrier advisor. Among them Physical-2184, Visual-773, Hearing & Speech-336 and NDD-67.
- CSID has provided the digital literacy training of 1789 (female-464 and male 1325) persons with disabilities from January 2021 to December 2021. Among them Physical-1163, Visual-411, Hearing & Speech-180 and NDD-35.
- CSID has arranged apprenticeship training program for 40 NDD's persons with disabilities. Among them female 16 and male 24 persons with disabilities.
- CSID has facilitated job placement of 186 (female-56 and male 130) persons with disabilities during the reporting period. Among them Physical-136, Visual-07, Hearing & Speech-03 and NDD-40.
- CSID and ICT Division has jointly organized one workshop with 8 Divisional Commissioner and 64 District Commissioner to create employment opportunities on government and private sector for persons with disabilities.
- By the agreement with SWID Bangladesh for implementing the pilot project smoothly. Under the program we have identified 105 PwNDD's. Among them female-45 and male 60. After the assessment we have selected the 40 PwNDD's for apprenticeship training. Now 40 PwNDD's has started the apprenticeship training in SWID Bangladesh varies School in various location which is facilitated by SWID Bangladesh. Among them female-16 and male-24 persons.
- CSID has provided access to work fund support of 534 (female-169 and male -365) persons with disabilities. Among them Physical-384, Visual-60, Hearing & Speech-48 and 42 NDD's persons with disabilities has received the transportation, assistive device and assistive device maintenance cost support from CSID under the access to work fund head.

### **3. Project titled: Protection and Empowerment of Children with Disabilities through an Inclusive Approach**

**Location: Dhaka South and North City Corporation, Barisal and Charfashion .**

**Supported by: UNICEF.**

Goal: National and sub-national child protection systems have the technical, Management and financial capacities to provide high-quality services and protection against violence to girls and boys, including children with disabilities and children in hard-to-reach areas, urban and in emergency and non-emergency situations.

### **Major Focus:**

- ✓ Conduct formative Study
- ✓ Resilience building training to children with disabilities
- ✓ Direct support to the children with disabilities in the targeted area (treatment/therapy services and having assistive devices).
- ✓ Capacity building of parents and caregivers of the children with disabilities regarding the protection of children with disabilities
- ✓ Awareness raising, sensitization and advocacy to promote and protect rights of children with

disabilities

- ✓ Provide Skill training and dignified IGA for adolescent with disabilities.
- ✓ Strengthen CBCPCs
- ✓ Advocate for disability inclusion in mainstream services
- ✓ Activate the Disability Rights and Protection Committee, Local government & DSS to ensure the social security scheme and other services accessible for children with disabilities
- ✓ Sensitization meeting with community people, local police personnel, traffic police and legal professionals in project areas regarding the protection issues of children with disabilities
- ✓ Sensitize the Self Help Groups and Organization of Persons with Disabilities(OPDs) to make them active regarding the protection issues of children with disabilities
- ✓ Awareness building through Community Radio and community based meeting regarding the rights of children with disabilities.

### **Major Achievements:**

- In total 515 children with disabilities (Boys- 258 & Girls-257) identified at Dhaka, 580 new children with disabilities (Boys- 265 & Girls-315) identified at Barisal and 484 new children with disabilities (Boys-252 & Girls-232) identified at Charfassion.
- Project referred 12 children with disabilities (Girls-9, Boys-3) for treatment and assessment. Among the referred children with disabilities 3 were from Dhaka, 6 were from Barisal and 3 were from Charfassion.
- Project completed the primary capacity assessment of 5 OPDs and communicated with 8 SHGs at Dhaka. At Barisal completed the assessment of 1 OPD and 4 SHGs. At Charfassion completed the capacity assessment of 7 SHGs.
- At Dhaka project received 5 violence cases. (Boy-1, Girls-4) Among the cases 4 were domestic violence and 1 verbal abuse happen by community people.
- The project organised 2 dialogue with 60 Children and Adolescent with Disabilities (Girls-32, Boys-28) at Barisal and Charfashion. There were 20 Adolescents Club Member also participated in those dialogues.
- The project organised 2 dialogues with 61 parents & caregivers (Male-9, Female-52) at Barisal and Charfashion. The objective of the dialogues were to sensitive parents & caregivers on the rights of children with disabilities.
- The project organised 7 training sessions on ECD with 72 Father, Mother, caregivers (Male-2, Female-70) at Dhaka, 8 training sessions with 60 Father, Mother and caregivers(Male-8, Female-52) at Barisal and 13 training sessions with 105 Father, Mother and caregivers(Male-49 Female-56) at Charfassion.
- The Project organised 2 session with 20 caregivers (Male-2, Female-18) on the resilience of children with disabilities and PSEA at Dhaka, 2 Session with 15 caregivers (Male-2, Female-13 at Barishal and 2 Session with 15 Caregivers (male-1, Female-14) at Charfassion on the resilience of children with disabilities and PSEA.
- Through the community radio Meghnaa Public Service Announcement (PSA) broadcasted in 40 days, 80 times. Based on the information of Meghna Radio total 126000 community people (Male-70645, female-55355)covered through this PSA. The topics of the PSA was the protection of children and adolescent with disabilities, their education and social rights.
- The project organised 1 Community & Religious leader's orientation meeting with 30 people (Male-26, Female-4) at Charfassion. During the meeting the project staff discussed about the issues of the protection of children with disabilities, their care and rights.
- The project organised 2 meeting with 27 (Male-15, Female- 12) CBCPC members at Barishal, 2 meeting with 26 (Male-17, female-9) CBCPC members at Charfassion& 1 meeting with 26 members (Male-16, Female-10) members at Dhaka.

#### **4. Project titled: ICT training for the Persons with Disabilities using Innovative Video Tutorial and a Mobile Application.**

**Location:** Dhaka .

**Supported by:** ICT Division of Bangladesh Government.

**Goal :** Develop Innovative Video Tutorial and a Mobile Application for the persons with disabilities.

##### **Major Focus:**

- ✓ Organise Inception Meeting on the project.
- ✓ Prepare of Script for the Video Tutorial and Apps.
- ✓ Develop the Video and ensuring accessibility.
- ✓ Develop the Apps and ensuring accessibility.

##### **Major Achievements:**

- Developed special video tutorials on Basic Computer & Office Application orientation to the persons with disabilities so that they can leverage their ICT skill to get access in job sectors
- A mobile App has developed for the persons with disabilities to revise the lessons even after their scheduled training.

#### **5. Project titled: Promoting Inclusive Education for Children with Disabilities**

**Location:** Mirpur, Dhaka.

**Supported By:** Porticus (Stiftung Auxilium)

**Goal:** Promotion of Education rights and inclusion of children with disabilities into mainstream education system increased.

##### **Major Focus:**

- ✓ Baseline study report developed highlighting current state of accessibility, mindset regarding inclusive education.
- ✓ Process documentation report developed
- ✓ 100 children with disabilities admitted to primary schools
- ✓ 200 community members in 10 communities directly and apprx. 1000 community members, indirectly, aware of disability rights and roles and responsibilities in ensuring an inclusive education system in the schools within communities
- ✓ 75 SMC members, 7 head teachers, 36 teachers and school staff members are aware of inclusive education modalities, educational rights of children with disabilities, and roles and responsibilities in ensuring an enabling environment for children with disabilities to learn, socialize and build confidence
- ✓ 7 model school for Inclusive Education.
- ✓ 40 children with disability received admission and educational support, health support, device support etc.
- ✓ 21 teachers and 3 staff trained on sign languages, braille method and Inclusive Education.

##### **Major Achievements:**

- 50 children with disabilities admitted to primary schools in 2022. (Boys= 24, Girls=26). Disability breakdown (Visual -5, Physical-14, Speech-11, Multiple-2, Intellectual-09, Autism-05, Down syndrome-03, Hearing- 01).

- 6 SMC members, 2 head teachers, 12 teachers and school staff members are aware of inclusive education modalities, educational rights of children with disabilities, and roles and responsibilities in ensuring an enabling environment for children with disabilities to learn, socialize and build confidence.
- 120 children with disability received admission and educational support, 30 children with disabilities received health support, 11 children with disability received device support etc.
- Conduct one to one class for 124 children.
- Conduct 20 engagement events with 1210 peer students to sensitize them about inclusive education systems and their responsibilities.
- Provided 400 blankets & 30 mosquito nets to children with disabilities.
- Food and financial support has been provided to 58 children with disabilities.
- Process documentation and end line evaluation on going and yet to be reported.

## **6. Project Title: Improving education and health for deaf blind people in Bangladesh**

**Location:** Keranigonj, Dhaka.

**Supported by:** Sense International and CDD.

**Goal:** Improve the lives of deaf blind children and include into the mainstream schools.

### **Major Focus:**

- ✓ Identify and need assessment of deaf blind children & youth with disabilities.
- ✓ Awareness raising, sensitization and advocacy to promote and protect rights of children with disabilities.
- ✓ Creating access to disability treatment/surgery/therapy services and having assistive devices.
- ✓ Creating access to mainstream education system, PHC, reproductive health, games & cultural activities, recreational activities, skill training and dignified IGA.
- ✓ Ensuring community participation.

### **Major Achievements:**

- Identified and assessed the need of 78 deaf blind child & youth disabilities (Boy-40, Girl-38).
- Provided health support to 6 deaf blind children (Boy-3, Girl-3).
- Provided assistive devices (Eye glass) support to 4 deaf blind children (Boy-2, Girl-2).
- Provided nutrition support to 6 deaf blind children (Boy- 4, Girl-2).
- Provided IGA support to 5 youth with deaf blind (Boys-2, Girls-3).
- Home based Activities of Daily Living support to 78 children and youth with deaf blind.
- Provided 1560/= Cash Support to 60 people (Female-28, Male-32) with deaf blind and their family members.
- Provided relief support to 60 people (Female-30, Male-30) with deaf blind and their family members who were affected because of COVID 19 pandemic.



## **7. Project Titled: Persons with Disabilities Local Initiatives for Advancement by Nurturing Transformation (PLIANT)**

**Location:** Sylhet City Corporation (27 wards), Sylhet Sader Upazila, South Surma Upazila & GolapgonjUpazila.

**Supported By:** Manusher Jonno Foundation (MJF)

**Goal:** A supportive and barrier free environment where persons with disabilities including woman have dignified access to resources, services and opportunities on an equal basis with others and are actively involved as change agents in the progressive transformation process..

### **Major Focus:**

- ✓ Enrollment rate of children with disabilities has been increased in the primary school.
- ✓ Access of children and youth with disabilities to safety-net services has increased.
- ✓ Government official are more responsive towards children and youth with disabilities in providing services.
- ✓ Women are more empowered and capable to resist the Violence against Women (VAW).
- ✓ Men and boys are more sensitized to cooperate with their female counterparts in addressing the VAW.
- ✓ The income of men and women with disabilities has increased.
- ✓ An 'Accessible Sylhet' campaign has been initiated

### **Major Achievements: 2021**

- Livelihood Support provided to 50 family members of children & youth with Disabilities (Father = 22, Mother = 24, Brother = 4).
- Job placement/IGA support provide to 44 Youth with Disabilities & family members (Male=26, Female=18).
- School enrolment support provided to 42 children with disabilities (Boys- 22, Girls- 20). Disabilities wise breakdown (Physical-15, Autism-1, Visual-5, Hearing & Speech-6, ID-5, CP-8, Speech-3 and Multiple-1).
- Therapy support provided to 21 children with Cerebral Palsy (Boy=10, Girl=11).
- Aids and Appliances provided to 34 children with disabilities (Boys- 24, Girls-10). Disability wise breakdown (Physical=15, CP=13, Multiple=03, Visual=02 & Speech=1).
- Referrals support provided to 155 children & youth with disabilities (Boys-82,Girls-73), Disability wise breakdown(Physical=50,CP=29,Visual=08,Speech=09,Multiple=19,Intellectuals=2,Hearing=10,Hearing & speech=05, Autism=02 & Downsyndrom=01).
- Birth Registration support provided to 37 Child & Youth with Disabilities (Boys-14, Girls-18, Male-01, Female-04).
- Facilitated to ensure Disability Allowance for 36 Child & Youth with Disabilities (Boys-23, Girl- 13).
- Medical support provided 63 Child & youth with Disabilities (Boys 40, girls 13 male 01 and female 09), Disability wise breakdown (Physical=21, CP=06, Visual=04, Multiple=16, Speech=07, Autism=01.Hearing=02 & Intellectual=06).
- Public Hearing meeting 1 at Fulbari Union Porished under Golapgonj Upzila on Disability Allowance (Boys 02, Male 47, Female 16).
- Conducted accessibility audit in 7 places at Sylhet City Corporation area (Deputy Commissioner's Office, District Social Service Office, District Primary Education Office, Prothibondi Seba O Shahajjo Kendro, Amborkhana Dorgagate Government Primary School, Bokhtiyerbibi Government Primary School, Shahjalal Adorsho Girls School).

## 8. Project Title: Dialogues Works

**Location:** Dhaka and Barisal

**Supported By:** Kindernoithilfe

**Goal:** Ensure that the views and suggestions of working children are heard in the lead up to the next Global Conference on Child Labour.

### Major Focus:

- ✓ Better understanding the benefits, challenges, risks, and complexities of children's work experienced by girls and boys in different situations and contexts.
- ✓ Encourage children to undertake action planning and advocacy to improve the lives of working children
- ✓ Share children's views, experiences, and recommendations and use the results to increase children's protection, well-being, and development.

### Major Achievements:

- Project organised 4 Child Advisory Committee (CAC) meeting at Barisal. Where working children with disabilities shared their problem facing at workplace and others.
- Project organised 3 Child Advisory Committee (CAC) meeting at Dhaka. Where working children with disabilities shared their problem facing at workplace and others.
- Project organised one advocacy meeting at Barisal where CAC group members raised some issues regarding their rights violation.

### Core Partners in the year 2021:

1. ICT Division
2. UNICEF
3. Manusher Jonno Foundation
4. Leonard Cheshire(LC)
5. Centre for Disability in Development(CDD)
6. Save the Children
7. PORTICUS
8. KNH

### Work force:

**Project Staff:** 31(Female-11, Male-20), **Core Staff:** 6(Female-1, Male-5), **Volunteer:** 40

### Future Plan:

Establishing a centre of excellence to facilitate persons with disabilities in developing vocational, technical, soft and ICT skills including life skills so that they can be productive citizen of the country and able to gain economical independency.

## Total Coverage (Direct): 2021

SL	Categories	Male	Female	Total Coverage
1	Children with Disabilities	320	190	510
2	Children affected or infected by HIV/AIDS	40	53	93
3	Persons with Disabilities	1585	585	2170
4	Youth with Disabilities	120	70	190
5	Caregivers	90	240	330
6	Children without disabilities	110	60	170
7	Community people	2220	1000	3220
8	Government officer	66	32	98
9	Local government representatives	11	7	18
10	Employers	60	21	81
11	Training institutions	13	7	20
12	MFIs	19	8	27
13	Journalist	13	7	20
14	Network Organizations	50	44	94
Total		4717	2324	7041

### Challenges faced in 2021:

- Due to the Corona pandemic, migration of families have increased, which challenges the project to address/maintain the targeted numbers of students with disability who have been enrolled at school.
- Due to the Corona pandemic, all schools and administrative offices like TEO, DPO and DPE were off mode for a long time. It was also a bigger challenge for achieving the results.
- COVID 19 effect: Due to COVID 19 restriction all school were closed and for that reason it was challenge to implement school based events perfectly.
- Department of Primary Education (DPE) was and still now is remained a big challenge to implement activities which are based on primary schools.
- Some donor has requirement to address at least 40% woman with disabilities in capacity building and employment through the project. But it was very challenging to find out woman with disabilities for vocational training/employment.
- One project has target to provide digital literacy training to persons with disabilities through laptop/smart mobile. But a huge number of persons with disabilities has no laptop/smart phone to participate in the digital literacy training.
- In employment sector most of the employers offer entry level job/low salary job for persons with disabilities where it was challenging to select persons with disabilities for those jobs.
- Challenging to work with Disability Rights and Projection Committee and also with CBCPC as still they are not active in the issue of children with disabilities protection.
- Long administrative process for issuing birth certificate and Shuborno Nagorik Card to the children with disabilities.
- Non-availability of accessible vocational training center for adolescent with disabilities were challenging.